



KENYA EMC POLICY 2020-2030 / KENYA EMC STRATEGY 2020-2025 STRATEGIC OBJECTIVES

Vision

Universal access to the highest standards of emergency medical care across Kenya

Mission

To promote the standardization, regulation, coordination and development of an EMC System in Kenya

Goal

To ensure that emergency medical care is provided to all who need it as part of the Universal Health Coverage (UHC) thereby minimizing the morbidity and mortality caused by medical emergencies

Objectives

Objective 1: To establish an integrated national and county infrastructure to support universal access to emergency medical care

1. Establish a countrywide single shortcode toll-free emergency medical care access number
 - a) Establish a 24-hour National and County EOC and ambulance dispatch centre
 - b) Establish a single shortcode toll-free emergency access number
2. Map out and enhance ambulance standards at all levels
 - a) Review, update and implement the Kenya Bureau of Standards Minimal Ground Ambulance Requirements (KS 2429: 2019)
 - b) Develop and implement minimal ambulance requirements for both air ambulances and boat ambulances
 - c) Conduct a baseline survey and mapping of all ambulances that meet the minimal standards
 - d) Develop a framework for accreditation of ambulance providers that meet the minimal standards
3. Map out and strengthen emergency departments and adhere to minimum national standards
 - a) Conduct a baseline survey and mapping of all emergency departments in Kenya
 - b) Develop a framework for accreditation of emergency departments that meet the minimal standards
4. Establish and strengthen emergency operation and ambulance dispatch centres at national and all counties.

Objective 2: To ensure quality service delivery across the EMC System

1. Strengthen capacity for integrated EMC management
 - a) Multi-agency participation in integrated disease surveillance and response committee of experts
 - b) Provide technical oversight and clinical audit for emergency medical care management
 - c) Hold quarterly emergency medical care monitoring and review meetings
 - d) Strengthen emergency medical care treatment and mass casualty incidents response
 - i) Conduct a rapid assessment of mass casualty incidents and preparedness capacity at national and county levels
 - ii) Conduct post mass casualty incidents evaluation
2. Develop national Standard Operating Procedures (SOPs) for ambulances and emergency departments
 - a) Develop and operationalize national Standard Operating Procedures (SOPs) for ambulance service
3. Develop emergency medical care treatment guidelines
 - a) Develop, review and disseminate national emergency medical care treatment guidelines
 - b) Adapt the emergency medical care treatment guidelines
 - c) Conduct annual national emergency medical care treatment guidelines review and planning meetings (including threshold setting)
4. Provide and enhance standards of emergency health products and technologies.
 - a) Develop, review, and disseminate procurement and supply management-related guidelines, technical specifications, tools, and SOPs
 - b) Build capacity on procurement and supply management at all levels
 - c) Work with National and County level commodity managers to develop and implement commodity management-focused interventions, including quantification, procurement and distribution planning, and inventory management
 - d) Enhance capacity to pull and push commodities for medical emergencies during mass casualty incidents
 - e) Undertake regular surveillance of adverse drug reactions and product quality to ensure patient safety, quality, and efficacy for emergency medical care commodities

Objective 3: To provide mechanisms for the financing of emergency medical care

1. Strengthen resource mobilization initiatives for emergency medical care services
 - a) Develop a resource mobilization strategy to drive efforts for increased funding for emergency medical care
 - b) Disseminate the resource mobilization strategy to drive efforts for increased funding for emergency medical care from all sectors.

- c) Apportion public funding at national and county levels with the view to enhance the sustainability of emergency medical care financing.
 - d) Develop subvention framework for compensating costs incurred by private entities in providing free emergency medical care to citizens
 - e) Promote public insurance and health financing packages for emergency medical care.
2. Establish a framework for the administration and utilization of the Emergency Medical Treatment Fund.
 - a) Develop an appropriate framework to regulate the utilisation of the Emergency Medical Treatment Fund
 - b) Utilise the Emergency Medical Treatment Fund for the provision and development of emergency medical care in Kenya.

Objective 4: To develop a framework for emergency medical care human resource development and management

1. Create a scheme of service and license pre-hospital EMC practitioners
 - a) Develop a framework to license Emergency Medical Technicians and Ambulance Operators
2. Develop, harmonize, integrate and implement emergency medical care training curriculum for all healthcare workers
 - a) Conduct continuous professional development training to health workers involved in emergency medical care
 - b) Develop standardized curriculum for emergency medical technicians and Ambulance Operator Courses
 - c) Endorse and approve a standardized curriculum for emergency medical technicians and Ambulance Operator Courses
 - d) Develop a framework for accreditation of institutions that offer training courses for Emergency Medical Technicians and Ambulance Operators
 - e) Incorporate emergency medical care training in pre-service curricula of all medical training institutions and universities
3. Provide standards and norms for an adequate emergency care workforce appropriate at all levels of the healthcare system.
 - a) Develop standards for emergency medical care staff appropriate for all levels of the EMC System.
 - b) Develop standards for appropriate staffing of all levels of the EMC System

Objective 5: To strengthen systems for monitoring, evaluation, surveillance and research on emergency medical care

1. Develop and disseminate guidelines for EMC surveillance
 - a) Develop EMC surveillance guidelines
 - b) Train healthcare workers on emergency medical care surveillance
 - c) Conduct data quality audits

- d) Develop and continuously update the data quality improvement
 - e) Establish a network of health facilities to enhance continuous availability of emergency department morbidity and mortality data
 - f) Establish a network of ambulances to enhance continuous availability of prehospital morbidity and mortality data
 - g) Review and update HIS tools
2. Increase use of emergency medical care data for decision making
- a) Develop emergency medical care surveillance bulletins and profiles
 - b) Develop emergency medical care strategy briefs
 - c) Conduct regular stratification for targeting of interventions
 - d) Strengthen engagement with county-level decision-makers to enhance evidence-based decision making
 - e) Establish and maintain a system to ensure the sharing of findings and progress updates of emergency medical care research and non-research data
3. Conduct and facilitate EMC system surveys
- a) Conduct quality of emergency medical care surveys
 - b) Conduct countrywide emergency medical care provider assessment for emergency medical care treatment
 - c) Conduct ambulance and emergency department event monitoring
4. Facilitate operational research for policymaking.
- a) Annually update research agenda every other year
 - b) Establish and regularly update a database of emergency medical care research studies to inform Interventions and strategy
 - c) Hold annual national emergency medical care research to strategy conference

Objective 6: To provide emergency medical care leadership and governance

- 1. Align emergency medical care governance and legislation to County mandates and core functions
 - a) Facilitate review of emergency medical care legislative documents
 - b) Facilitate mid-term review process for the EMC Strategy 2020-2025
 - c) Facilitate end-term review process for the EMC Strategy 2020-2025
- 2. Strengthen intergovernmental coordination of Emergency Medical Care
- 3. Develop norms and standards for EMC